



IMPERIAL CFS, INC.
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December 8, 2017

TO: ALL OUR VALUABLE CUSTOMERS

RE: IPI Service Advisory

During the course of 2017, Intermodal (Rail) and Truck loads capacity have all experienced tremendous changes and challenges. Recent numerous railroad operational changes have caused tremendous transit time delay and equipment shortage, combined with peak season, have resulted in an extended delay of Imperial IPI departure schedule and service transit time.

Imperial is working with all IMC and OTR carriers to get all possible solutions with peak surcharge in order to continue providing the capacity and service as much as possible.

We apologize for any inconvenience, and thank you for your understating and working with us during this time of fluctuation.

Please do not hesitate to contact us should there be any question or problem.

Best Regards,

IMPERIAL CFS INC.